# Patience is a virtue

Anders Nissen, CEO Liia Nõu, CFO

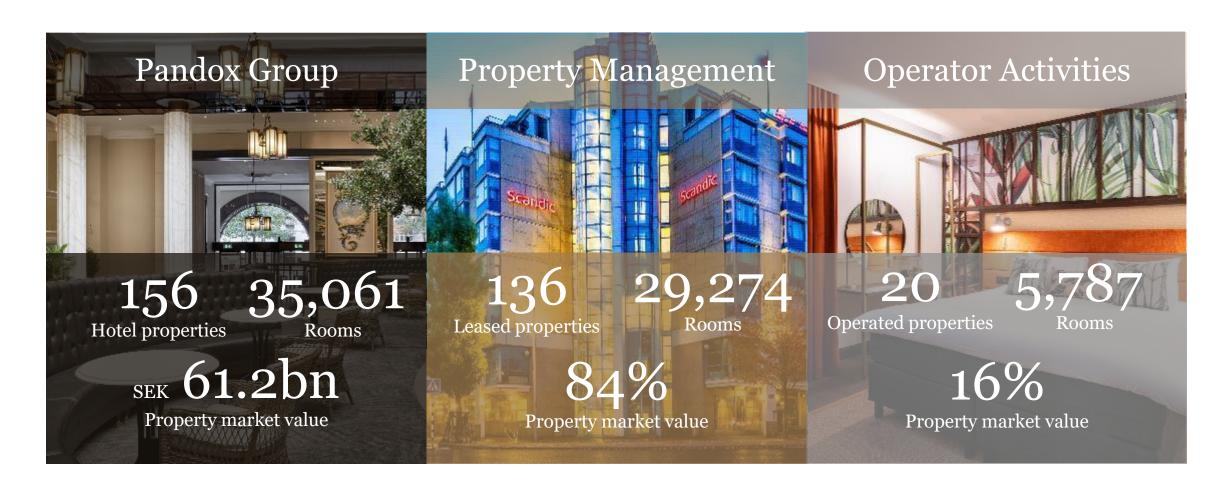
Q1 2021 Presentation

27 • 04 • 2021





### A well-diversified portfolio



# A strong network of brands and partners





ELITE HOTELS 약 SWEDEN





























































# Another tough quarter

- > The negative trend from Q4 2020 continued
- Profitable and strong financial position
- Positive development in hotel markets outside Europe
- > Attractive position in recovery phase

-9% R12M

Return on equity<sup>2)</sup>

-34%
Jan-Mar 2021

Growth in total net operating income<sup>1)</sup>

-14% Jan-Mar 2021

LFL growth in NOI Property Management<sup>3)</sup> MSEK 4,689
31 Mar 2021

Liquid funds and unutilised credit facilities

- 1) Measured as net operating income Property Management and gross profit plus depreciation Operating Activities
- 2) Measured as growth in EPRA NRV, including dividend and excluding proceeds from directed share issue, at annual rate



# Covid-19 effects on Pandox

- Very difficult business conditions due to extended restrictions
- Minimum and fixed rent main source of income
- Stable earnings development, including some government support
- Cash flow impact from increase in trade account receivables, reflecting new and temporary payment terms, and investments in existing portfolio
- Negative unrealised value changes due to lower anticipated cash flows



### Revenue model which limits fluctuations

- > Revenues from a mix of operational models and agreement types
- Minimum rent and fixed rent from Property Management main source of revenue
  - Slightly less than MSEK 500 per quarter
  - Revenue-based rents of MSEK 31 in Q1 2021
- > Revenues from Operator Activities of MSEK 92 in Q1 2021



Portfolio by operational models\*

# Balanced revenue mix

36%
Fully variable from first unit of rent/revenue

32 properties

Revenue-based without minimum

Fixed rent, 7%

minimum guaranteed rent, 19%

20 properties Own operations, 17%

minimum guaranteed rent, 58%

Revenue-based with

58%
Fully variable above minimum guaranteed rent level

95 properties

7% Fixed

9 properties



### Protects downside, may limit early stage growth

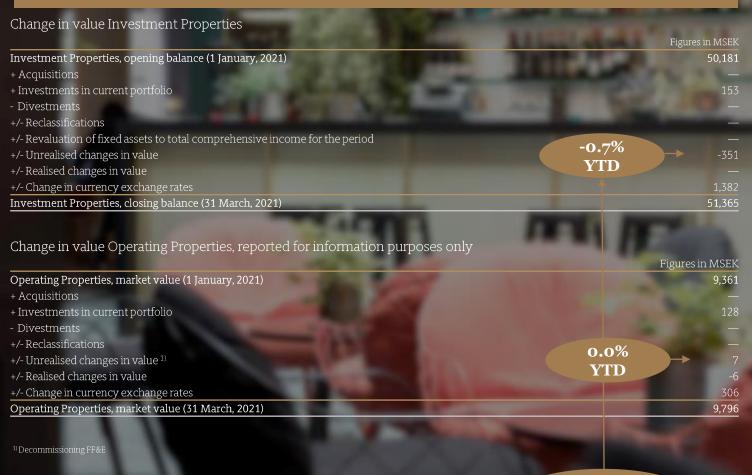
- > Rent is variable but cannot fall below a certain minimum level
- > For variable rent to materialise, accumulated rent (i.e. hotel revenue) must exceed the accumulated minimum level
- Limits the downside when hotel revenue is low, but may also limit early stage growth when hotel revenue increase from low levels and do not exceed the accumulated "minimum level"
- Minimum level depends on market practise, commercial considerations and contract age but is lower in the Nordic region



#### Property portfolio

# Valuations based on established method

#### Value change



#### Comments per 31 March, 2021

- Valuations made according to same method and model used since the IPO 2015
- Downward adjustments due to lower anticipated cash flows, mainly as a result of Covid-19
- Conclusive transaction evidence for yields still missing
- Yields and cash flow expected to be estimated with greater precision in the coming quarters
- Approximately 50 percent of the properties externally valued during the past 12 months
- External valuations are on average some 5 percentage points below Pandox's internal valuations, but exhibit large dispersion both within and between markets
- Total property portfolio market value amounted to MSEK 61,161 (59,542)
- Average valuation yield for Investment Properties was 5.46 (5.44) percent and for Operating Properties 6.38 (6.37) percent



#### Property portfolio

# Fact-based approach

Value change, MSEK	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Property Management	-611	-320	-315	-533	-351
Operator Activities	-347	-282	-284	-101	7
Total	-958	-1,560	-2,159	-2,793	-3,137
Accumulated change, %	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Property Management	-1.1%	-1.7%	-2.3%	-3.3%	-4.0%
Operator Activities	-3.6%	-6.4%	-9.3%	-10.4%	-10.3%
Total	-1.5%	-2.5%	-3.4%	-4.4%	-4.9%

Full risk

Shared risk

Note: Value changes are accumulated from Q1 2020, i.e., the start of the pandemic

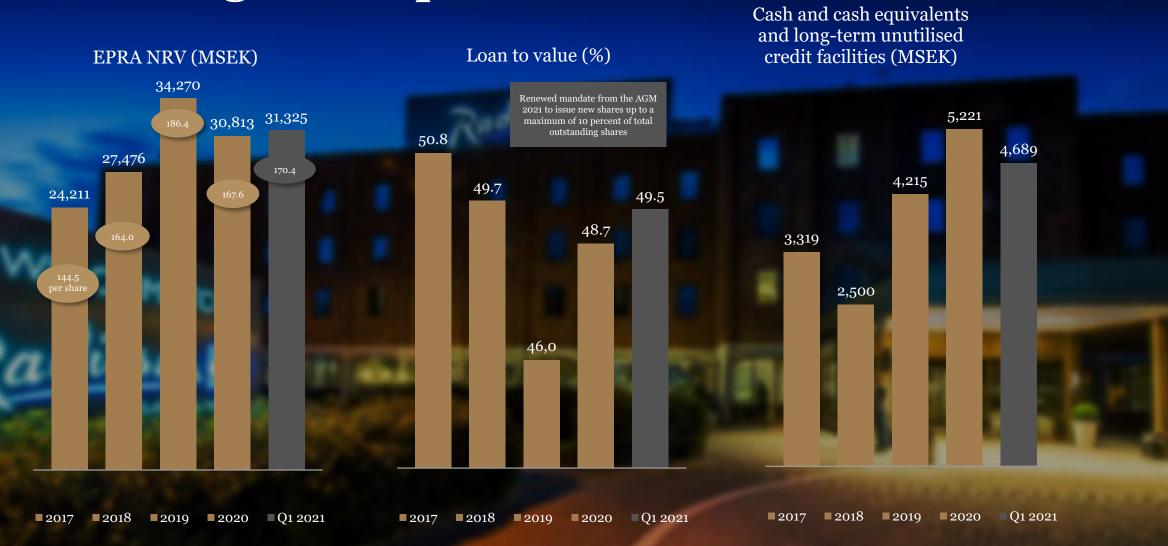
- High correlation between restrictions and demand
- Strong recovery in major markets outside Europe driven by domestic demand, when restrictions come down
- Relevant transactions point to steady valuations
- The jury's still out on behavioural changes
- Individual business plans for each hotel property
- Superior knowledge of the drivers for each asset

Short-term cash flow effect YES

Long-term yield effect NO



### Financing and capital structure





# Three focus areas

- > Respond manage the acute phase of the crisis
- > Restart plan for the recovery
- > Reinvent what's next?



# ...to get back to full performance





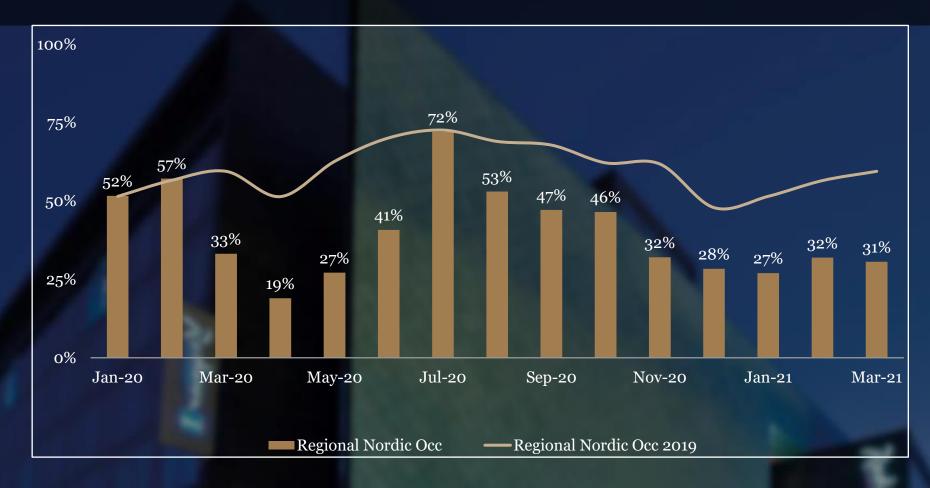
#### Hotel market development during Covid-19

### Recap

- Covid-19 arrived in Northern Europe in March 2020
- Societies locked down and economic activity decreased substantially
- With restrictions lifted in June/July, a recovery started across Europe with domestic leisure as main driver
- > After the holiday period, local business travelers returned and Q4 looked promising
- > In October new restrictions were imposed, demand decreased substantially across all segments
- > The low demand environment continued in Q1 2021
- Vaccination programs gaining speed and we are hopefully on the doorstep to eased restrictions

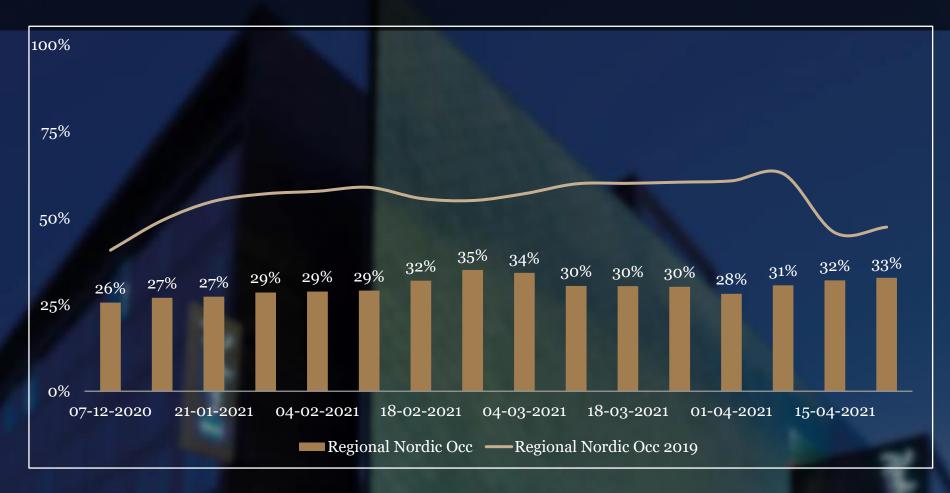


### Nordic regional: Occupancy



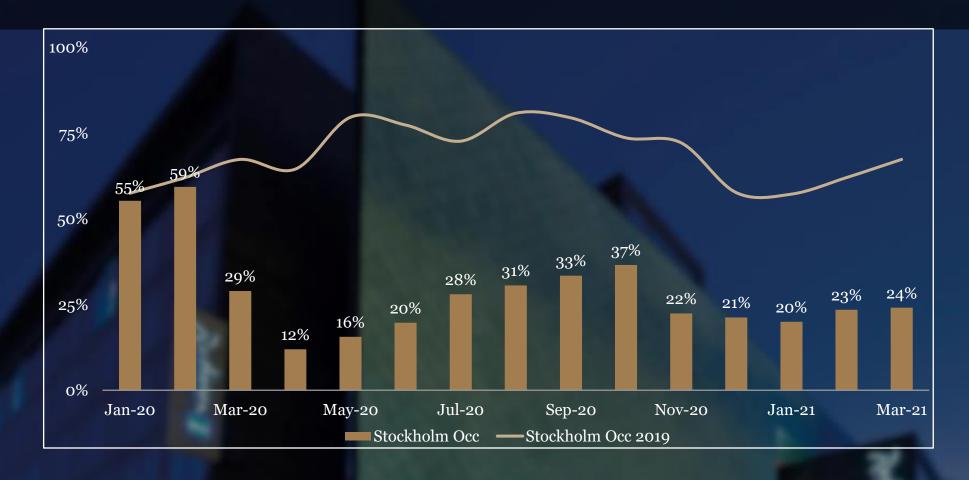


### Nordic regional rolling 7 day trend: Occupancy



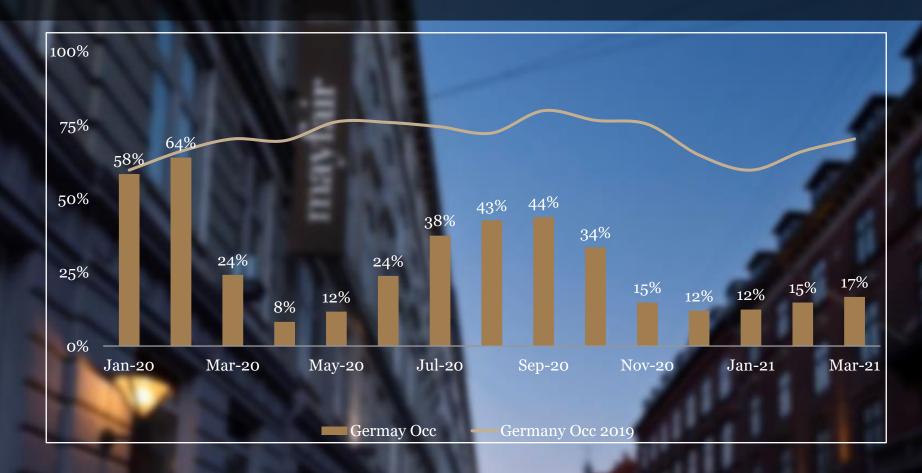


### Stockholm: Occupancy



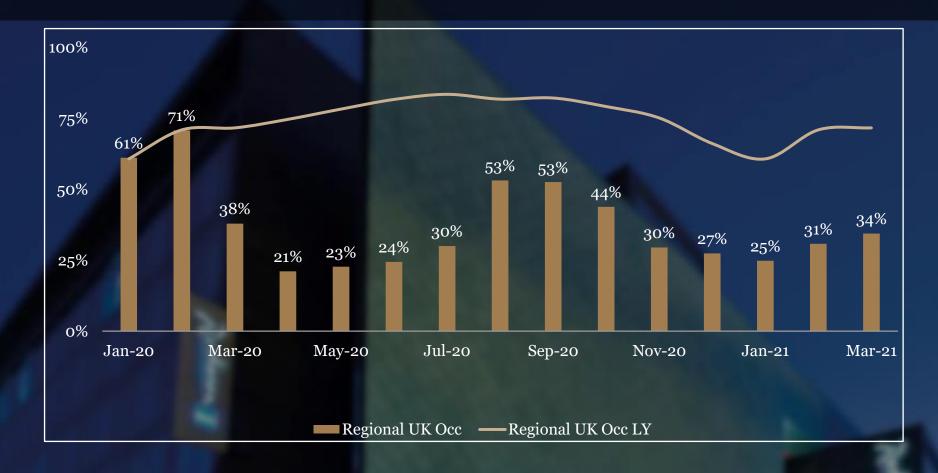


### Germany: Occupancy



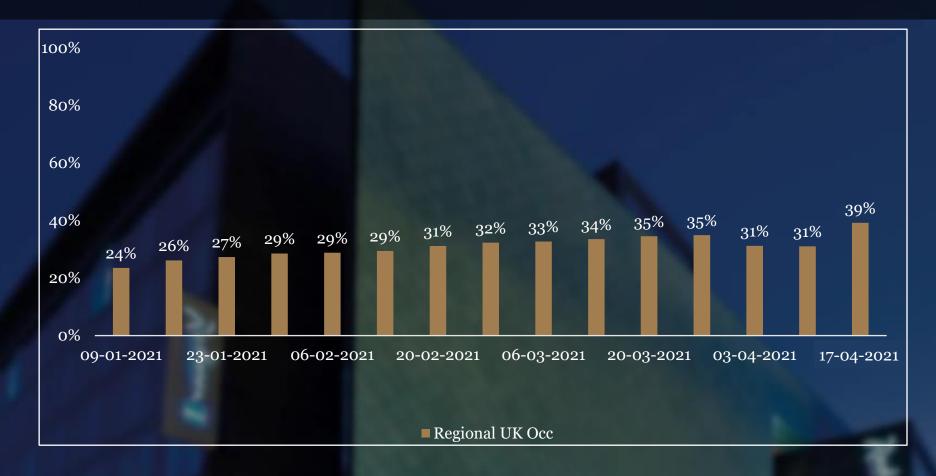


### UK Regional: Occupancy



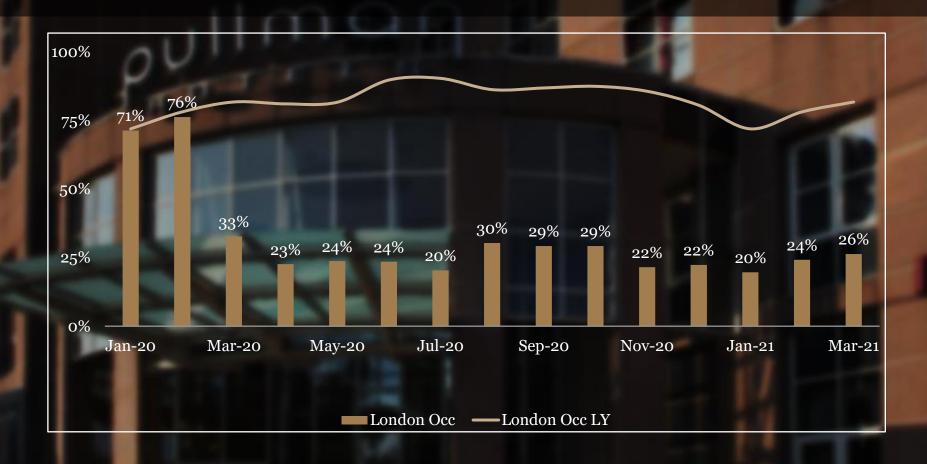


### UK Regional rolling 7 day trend: Occupancy





### London: Occupancy





### Hotel markets ahead of Europe

### Same pattern everywhere

- Strong recovery
- Domestic demand
- Strong correlation between restrictions and demand

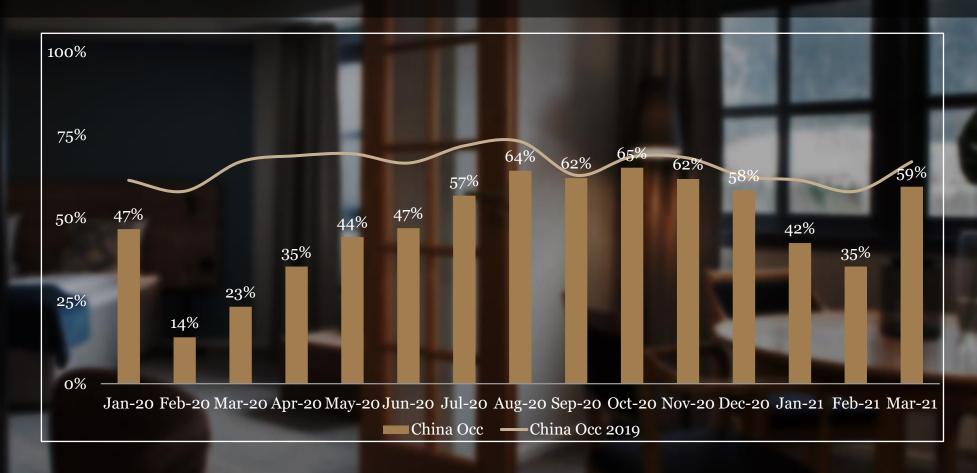
Hotel markets ahead of Europe

### China

- > Hotel market in China first out in the recovery phase
- > The driver is domestic leisure followed by domestic business
- Meeting segment has improved significantly, large conventions are taking place
- Large cities like Shanghai and Beijing are improving
- > Strong domestic demand trend compensating for lack of international travellers



# China: Occupancy





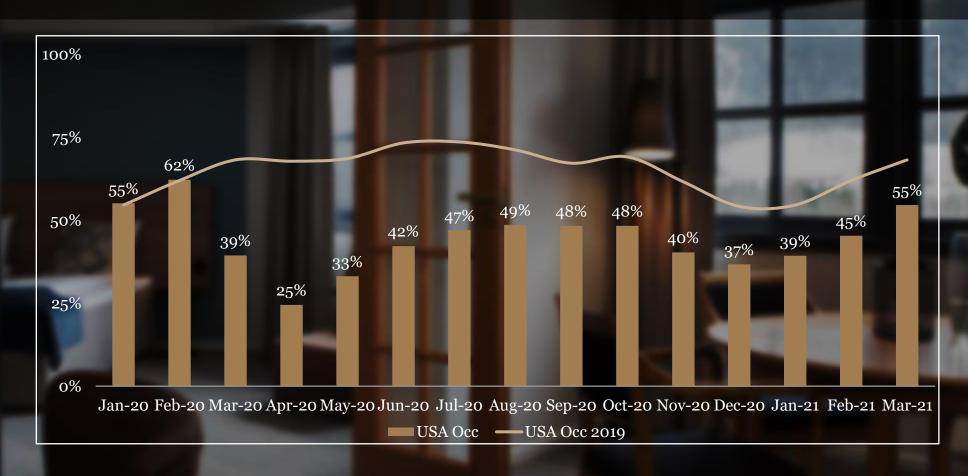
#### Hotel markets ahead of Europe

### USA

- > Successful vaccination rollout has led to eased restrictions and travel confidence
- > Also here, demand is driven by domestic leisure and local businesses
- > Early signs of meeting and event demand, however, still low levels
- > Current occupancy at around 80 percent of 2019 level...
- ...despite low meeting and event activity, and low international demand



# USA: Occupancy





# ...to get back to full performance





Outlook

### It all depends on the restrictions

- ✓ Assuming Europe is a quarter behind the USA and the restrictions will decrease at the same rate...
- ...the recovery will start in Q2 2021 and the holiday period will be strong
- During autumn, the market will establish itself at level 4, supported by domestic leisure and local/regional business
- > Pandox has more than 80 percent of rooms in domestic and regional markets



Impact on Pandox

# Contract structure gives different revenue exposures

Full and immediate impact	060/	Operator Activities	17%
from market recovery	36%	Revenue-based leases without minimum guaranteed rent	19%
Gradual impact	( , 0/	Revenue-based leases with minimum guaranteed rent	58%
from market recovery	64%	Fixed leases	7%

Given the hotel market's weak start of the year and the design of the agreements, only limited variable revenue is expected in leases with minimum guaranteed rent in 2021



#### Transaction market

# High prices – no distress

- > The transaction market is gradually opening since the outbreak of Covid-19 approx. 15 major single acquisitions have been completed, which Pandox deems relevant
- > Hotel operators have been active sellers
- Interest in portfolios is increasing, but so far, few acquisitions have been completed
- The transactions confirm and exceeds Pandox's own valuations in the relevant markets
- No distressed prices or distressed assets

Hotel	No. of rooms	Price per room (KEUR)
Clarion Hotel Amaranten, Stockholm	461	Approx. 320
SKT. PETRI, Copenhagen	288	Approx. 520
Leonardo Royal Berlin Alexanderplatz	346	Approx. 170
Leonardo Hotel Munich City West Leonardo Hotel & Residence Munich	368	Approx. 209
Clayton Hotel Charlemont, Dublin	187	Approx. 347





# Appendix



### Property Management

Rental income, MSEK

3,129

Occupancy, %

71

Approximate occupancy level for variable rent in leases with minimum guaranteed rent

Country	Approx. occupancy	Hotels	Rooms
Switzerland	40-45%	1	206
Sweden	40-45%	28	5,823
Finland	45-50%	8	2,108
Norway	50-55%	6	1,112
Belgium	52-57%	2	519
Denmark	60-65%	2	414
Germany	60-65%*	33	6,876
UK	60-65%**	18	4,277
Ireland	70-75%	3	445
Netherlands	75-80%	1	189
Austria	80-85%	2	639
Total		104	22,608

\*Adjusted for 9 fixed leases with 1,977 rooms

\*\*Adjusted for 1 fixed lease with 312 rooms



### Property Management

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<sup>\*</sup>Adjusted for 9 fixed leases with 1,977 rooms
\*\*Adjusted for 1 fixed lease with 312 rooms

Fully variable leases

Country	Hotels	Rooms
Switzerland	-	-
Sweden	14	2,965
Finland	5	814
Norway	8	1,461
Belgium	-	
Denmark	4	1,028
Germany	-	
UK	1	398
Ireland	-	
Netherlands	-	
Austria	-	-
Total	32	6,666

Total

Hotel	s Rooms
1	206
42	8,788
13	2,922
14	2,573
2	519
6	1,442
33	6,876
19	4,675
3	445
1	189
2	639
136	29,274



### **Operator Activities**



[2,424]

Occupancy, %

73

### Full exposure from the first unit of revenue and cost

Belgium 7
1,955

Germany 5 1,490 Canada
2
952

UK **2** *611*  Denmark **2** 403

Netherlands
1
216

Finland **1** *160* 

Total hotels and rooms
20
5,787



