

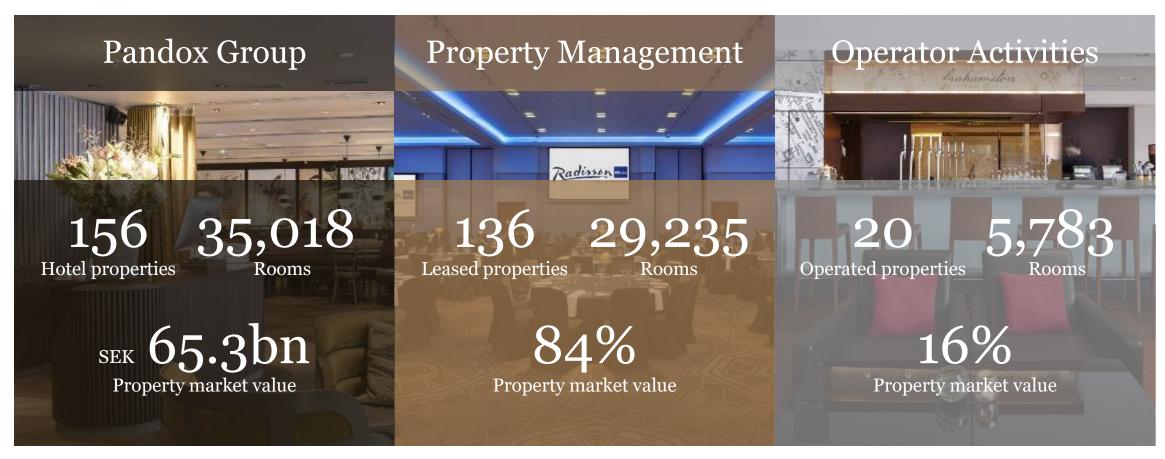
Multiple options

Four operational models

- ¹ Lease agreement
- ² Management agreement
- 3 Owned and operated with franchised brand
- 4 Owned and operated with independent brand



A well-diversified portfolio



Including reclassification to Operator Activities of two hotel properties in Copenhagen, announced 2 April 2020.



Strategic position

A pan-European position



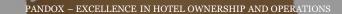
Size and scale

Geographical presence

Partner network

Portfolio composition

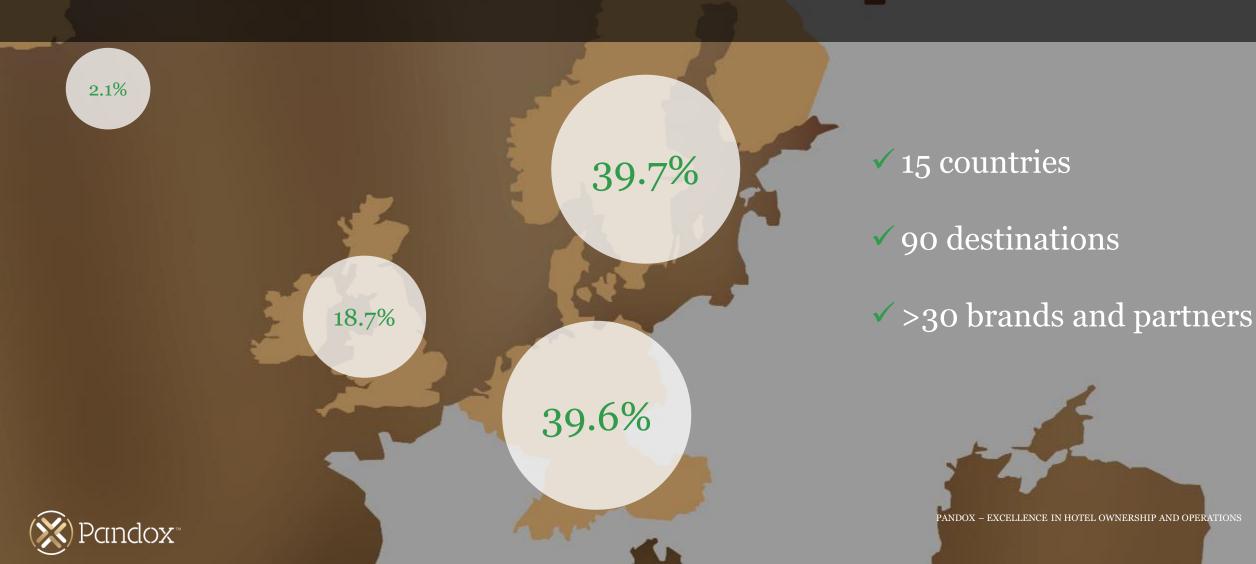
Stakeholder recognition





Strategic position

Good geographical balance



A strong network of brands and partners





ELITE HOTEL 약 SWEDEN











































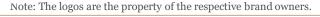














A quarter with two faces

- Positive start of the year with a stable growth in January and February
- > Historic demand collapse in March, due to COVID-19 and unprecedented government actions
- Occupancy rates between 5-25 percent from mid-March across Europe



Return on equity²⁾

-14%
Jan-Mar 2020

Growth in total net operating income¹⁾

-12%
Jan-Mar 2020

LFL growth in NOI Property Management³⁾ -78% Jan-Mar 2020

LFL growth in NOI Operator Activities³⁾

- 1) Measured as net operating income Property Management and gross profit plus depreciation Operating Activities
- 2) Measured as growth in EPRA NAV, including dividend and excluding proceeds from directed share issue, at annual rate
- 3) For comparable units adjusted for currency effects



COVID-19 effects on Pandox

- Very low demand due to COVID-19 and unprecedented government actions
- Currently, minimum and fixed rent main source of income
- Currently, Operator Activities at minimum capacity with almost no revenue
- Cost base now largely at par with minimum and fixed rent
- Pandox has taken part of government support within Operator Activities
- Negative unrealised value changes in Q1 explained by lower cash flows 2020
- Substantially larger negative earnings effect expected in Q2 2020



Current revenue

Minimum and fixed rent

- > Minimum rent and fixed rent main source of revenue
- Approximately MSEK 500 per quarter
- > Minimum rent higher in Europe, lower in the Nordics
- > Discussions about temporary payment terms when possible
- No changes in lease agreements
- > Rent payments on track

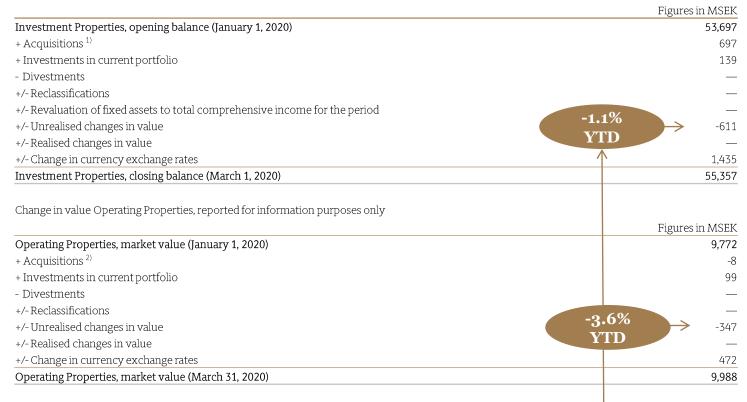


Property portfolio

Valuations based on established method

Value change

Change in value Investment Properties



¹⁾ Refers to acquisition of Maritim Hotel Nürnberg in Germany of MSEK 648 and of complementing premises to Jurys Inn Cardiff.

-1.5% YTD

Comments per 31 March, 2020

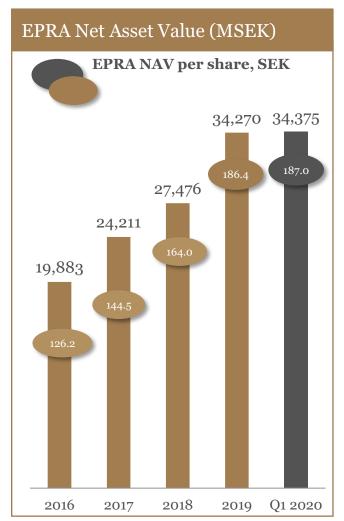
- Total property portfolio market value amounted to MSEK 65,345 (63,469)
- Average valuation yield for Investment Properties was 5.42 (5.41) percent and for Operating Properties 6.40 (6.41) percent
- Valuations in the first quarter 2020 made according to same method and model used since the IPO 2015
- No external valuations made in the first quarter 2020 due to practical limitations due to COVID-19, among other things
- Downward adjustments due to lower cash flows 2020 as a direct result of COVID-19
- > Transaction evidence missing and yields currently difficult to establish
- Yield and cash flow expected to be estimated with greater precision in the coming quarters

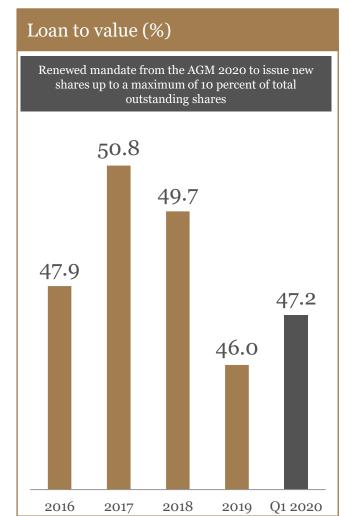


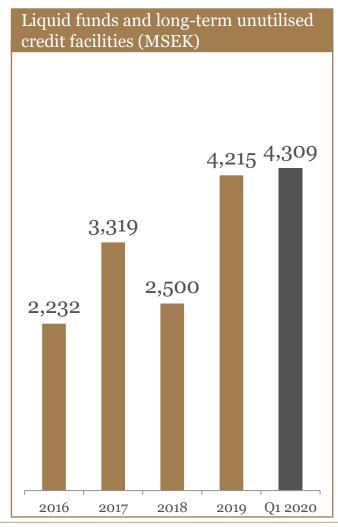
²⁾ Refers to adjustment of Novotel Hannover (MSEK-5) and Novotel Den Haag World Forum (MSEK-3).

Financial position

Financing and capital structure









Pandox and COVID-19

Three focus areas

- Respond manage the acute phase of the crisis
- ✓ Restart plan for the recovery
- ✓ Reinvent what's next?



Respond

Five priorities

Liquidity – Cash is king!

- Operating costs, capex and investments have been reduced
- SEK 4.3 billion in liquid funds and unutilised credit facilities
- Close and constructive dialogue with business partners on temporary payment changes when possible
- Close and constructive dialogue with lenders on refinancing, new financing and adjustment of conditions in existing credit agreements taking COVID-19 into consideration

Earnings – Minimise losses!

• Annual contractual minimum rent of approximately MSEK 2,000 – corresponding to MSEK 500 per quarter – and cost base now largely at the same level

Respond

Five priorities

Business – Stay alive!

- Keeping hotels open with limited service gives several advantages:
 - Contact with local market
 - Easier to manage the property
 - First on the frontlines when activities start up again
 - Only marginal higher cost compared to have hotels closed

Properties – Protect the asset!

- Pandox is ready to act to protect the asset by taking over operations when necessary
- Leadership Keep up the spirit!
 - Open, active and visible leadership



Restart

Plan for the recovery

- > The hotel market has hit bottom and we are waiting for the world to open again
- > The recovery will come in phases
- First green shoots in June-July
- > Domestic and regional demand from leisure and business will lead the recovery
- > Occupancy in Europe of around 40 percent towards the end of the fourth quarter
- ➤ Economy and mid-market hotels easily reached by car or train are the winners



Reinvent

What's next?

- > Demand from domestic leisure has started to improve from low levels
- > Demand from domestic business will follow, where mid-market hotels easily accessible by car/train will be winners
- > Air bound premium and meeting hotels will be losers
- > Meeting segment to gradually recover when restrictions eases
- > Large meetings, sports and cultural events will take time to recover (vaccine)
- Occupancy across Europe around 40 percent in Q4 2020
- Price levels are currently stable
- > All changes creates new opportunities and Pandox is in a good position





