

Pandox capital market day 2016 Agenda 10:00 Holiday Inn Brussels Airport 10:00-10:05 Welcome address (Anders Nissen, CEO) 10:05-10:20 The drivers for Operator Activities (Anders Nissen, CEO) 10:20-10:30 Introduction to Pandox's operated hotels in Brussels (Aldert Schaaphok, SVP Pandox Operations) 10:30-11:15 Hotel walk-around Hotel BLOOM! 11:50 12:00-12:20 Hotel market update (Jonas Törner, VP Business Intelligence) 12:20-12:40 The market in Brussels and opportunities in RMC (Vassilis Syropoulos, VP RMC) 12:40-13:30 Hotel walk-around Crowne Plaza - Le Palace and Hilton Brussels City 13:45 13:45-14:30 Managing hotel performance (Aldert Schaaphok, SVP Pandox Operations) 14:30-15:15 Hotel walk-around 15:30 The Hotel, Brussels 15:30-17:00 Hotel walk-around and check-in The Hotel, Brussels 17:00-17:25 The business case - The Hotel, Brussels (Aldert Schaaphok, SVP Pandox Operations) 17:25-17:50 Financial update (Liia Nõu, CFO) 18:20-18:30 Summary of CMD 2016 (Anders Nissen, CEO) (XX) Pandox

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Pandox capital market day 2016 Our objectives for today

- > Increase your knowledge about Operator Activities.
- > Describe the opportunities created for Pandox following the change in market conditions.
- > Describe the necessary competences to operate hotels successfully.
- **>** Give an update on market conditions in general, and Brussels in particular.
- > Provide an opportunity to meet with Pandox's management and learn more about our working methods.
- > Visit our hotels in Brussels.



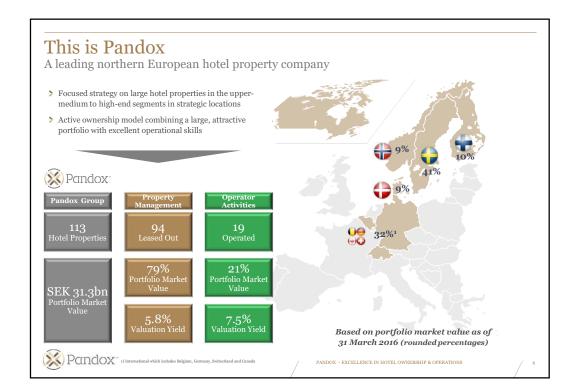


The drivers for Operator Activities A proactive strategy to create additional value for Pandox

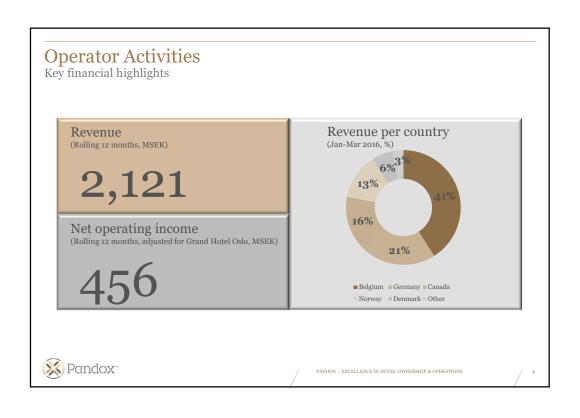
- > Consolidation in the hotel market has led to fewer and larger cooperation partners.
- > Business models in the hotel industry have changed.
- > This has led to a change in the risk profile between hotel owners and hotel operators.
- > The conclusion is that Pandox needs a proactive strategy to control its own destiny.
- > This strategy minimises risk and creates opportunities.



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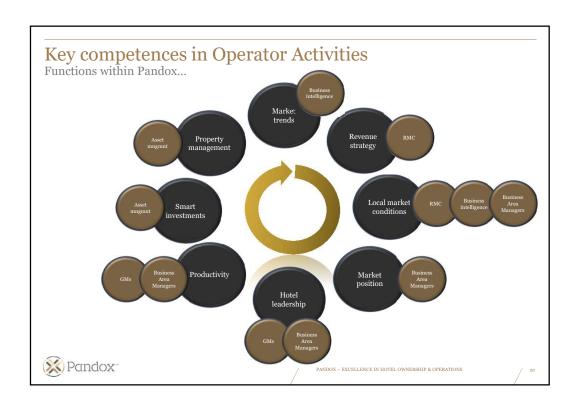


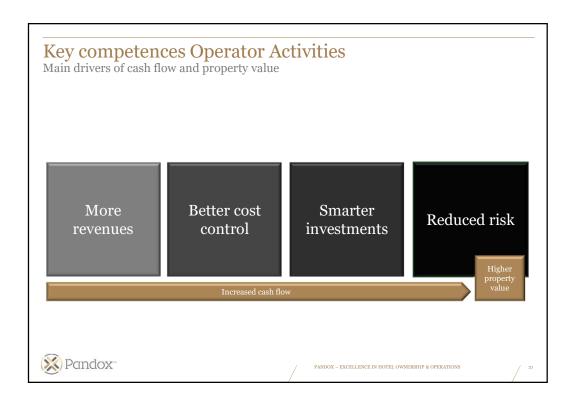




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Market update North America April 2016

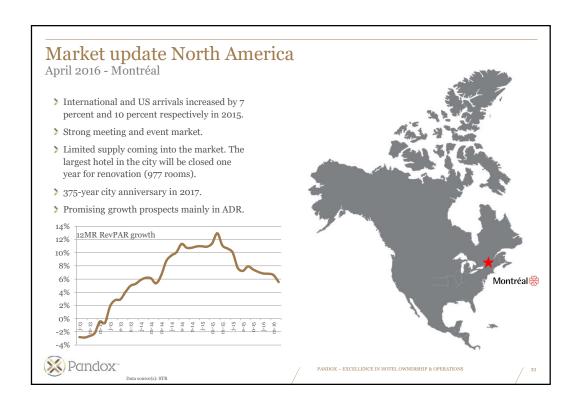
- > 74 consecutive months of growth.
- > 2016 estimated to reach record level occupancy...
- > ... which is flattening out in many cities mainly due to increased supply
- > ADR main driver of growth 2016 and 2017

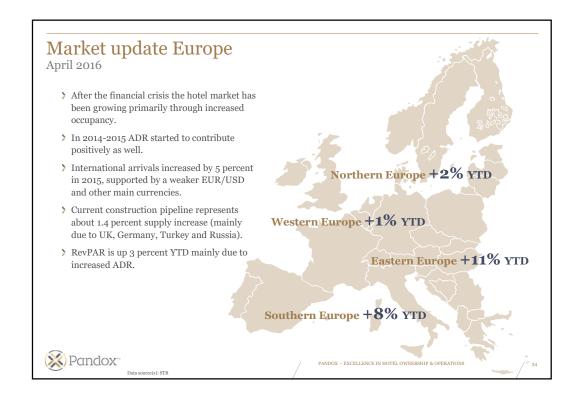


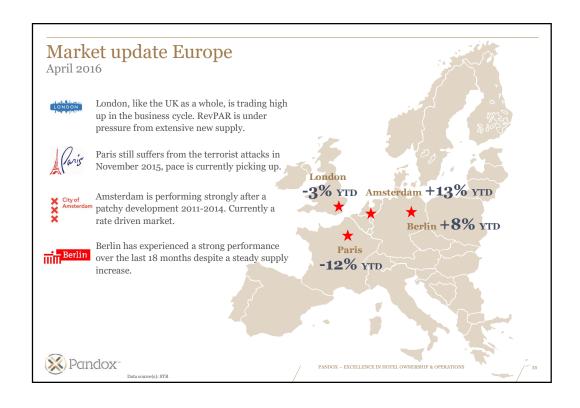
- > Oil related cities under RevPAR pressure
- > Supply growth relatively low
- > Growth will likely come more from ADR than occupancy

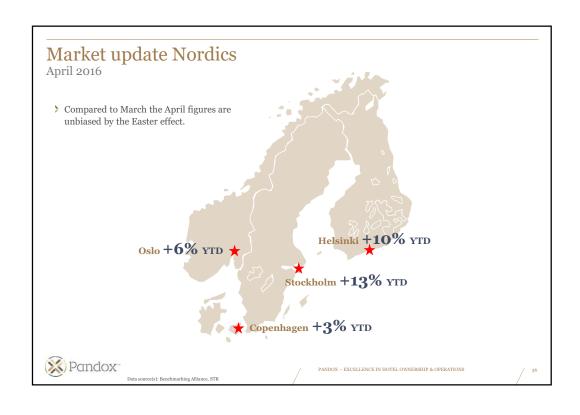


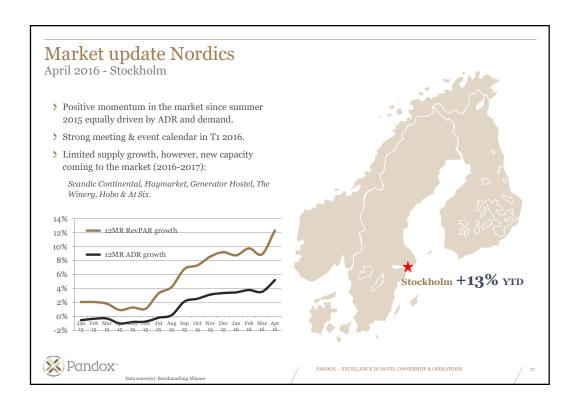


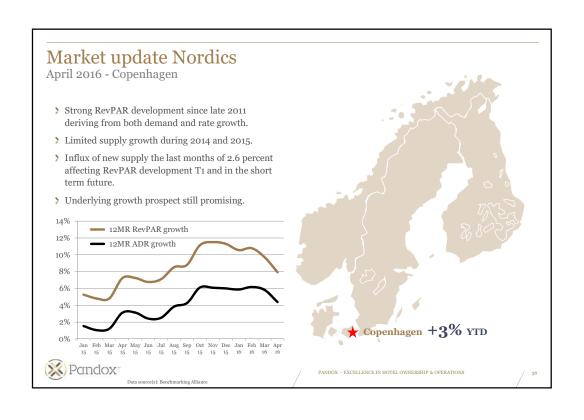


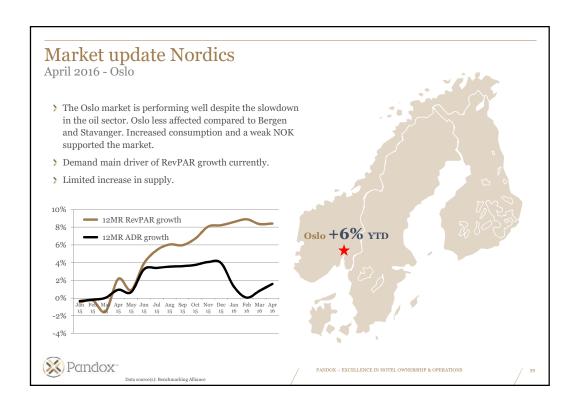


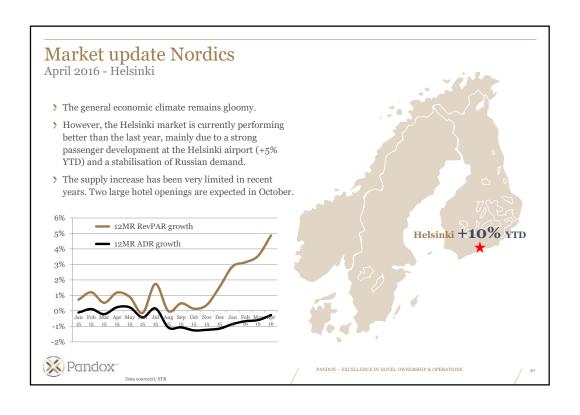


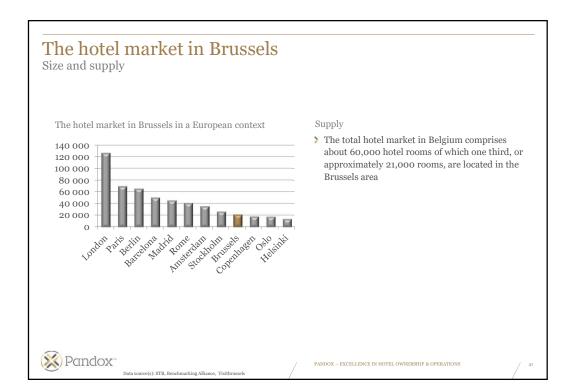












The hotel market in Brussels

Guest segments and arrivals

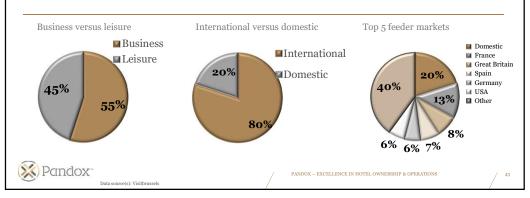
- > The hotel market in Brussels is primarily business driven.
- > Demand is largely dependent on international arrivals and meetings related to the EU and NATO.
- > Many international organisations and companies are also headquartered in Belgium.
- > Leisure demand is concentrated to Brussels and historical cities such as Ghent, Bruges and Antwerp.
- > Brussels has seen a growing reputation as a short break destination, but compared to its European peers there is still room for development.
- ▶ Brussels airport has recorded strong passenger numbers in 2014 and 2015 with growth of +15 percent and +7 percent respectively.



The hotel market in Brussels

Demand structure

- ➤ Business demand is concentrated to Monday Thursday and leisure demand to weekends.
- > Brussels is one of Europe's strongest and most highly ranked meeting markets due to its institutional and political surrounding.
- > Average length of stay 1.9 days.

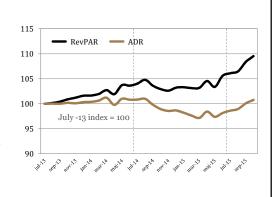


The hotel market in Brussels Long term trends in occupancy, ADR and RevPAR Occupancy 72% > In the period 2010-2013, after the financial crisis, 70% the market traded steadily around 67 percent in occupancy with ADR stable at around EUR 110. 68% 66% > In nominal terms, in the end of 2015 RevPAR had 64% returned to the previous peak level from 2008, i.e., 62% before the financial crisis. 60% gar ADR and RevPAR 120 110 100 90 ADR -80 70 × Pandox

The hotel market in Brussels

Development July 2013 – October 2015

- After a relatively flat development 2010-2013, market momentum started to pick up considerably from summer 2013.
- Growth was mainly leisure driven supported by higher activity at the Zaventem airport (new terminal and new routes from Ryan Air and other airlines)
- > The strong outlook and positive momentum of Brussels turned negative following the Paris terrorist attacks in November 2015 and the subsequent lockdown of Brussels in November and December.





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The market in Brussels and opportunities in RMC

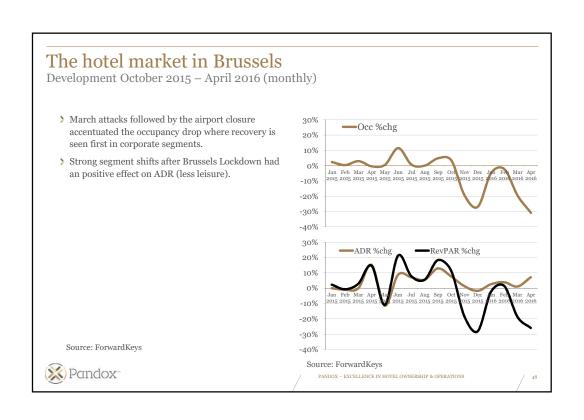
Vassilis Syropoulos, VP RMC

Hotel BLOOM!, 24 May 2016

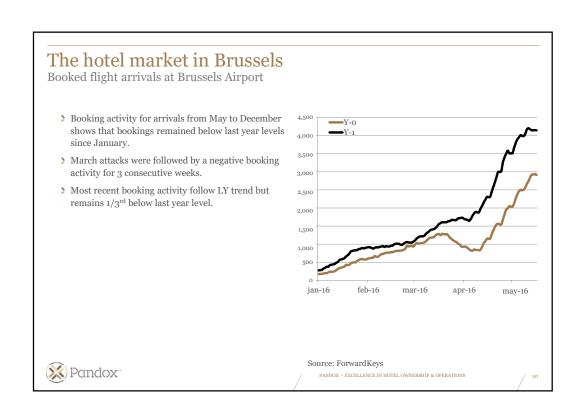
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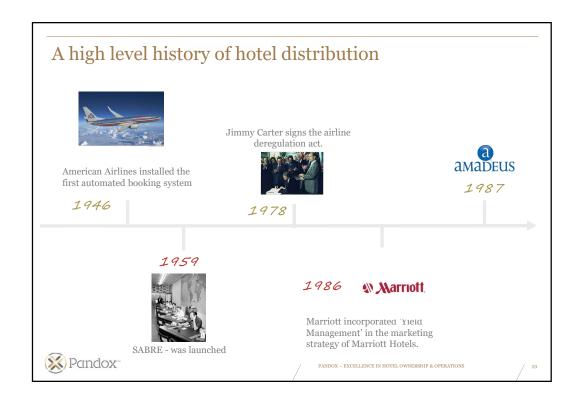


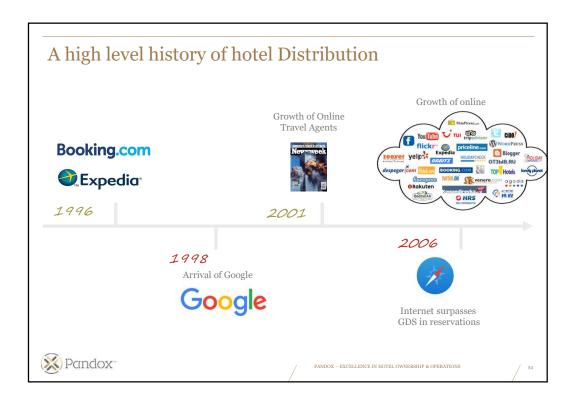
The hotel market in Brussels History flight arrivals at Brussels Airport The arrival uptrend was interrupted with "Brussels Lockdown" in November 2015. This negative arrival trend continued until March 2016 where terrorist attacks of 22nd March knocked out definitely the last 12-month arrival progression. **This negative arrival trend continued until March 2016 where terrorist attacks of 22nd March knocked out definitely the last 12-month arrival progression. **The arrival uptrend was interrupted with "Brussels Lockdown" in November 2015. **This negative arrival trend continued until March 2016 where terrorist attacks of 22nd March knocked out definitely the last 12-month rolling 2% -2% arrival uptrend was interrupted with "Brussels Lockdown" in November 2015. **Source: ForwardKeys **Source: ForwardKeys **Source: ForwardKeys **Particle | ForwardKeys *

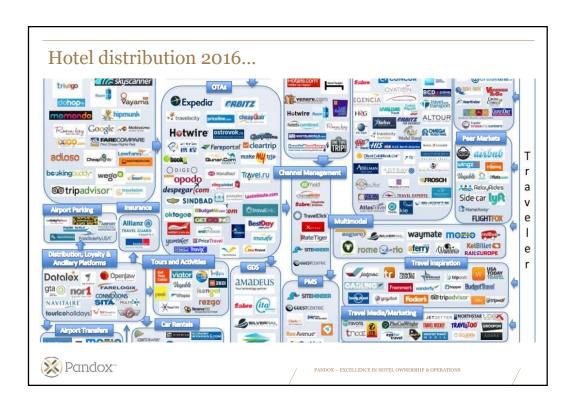


The hotel market in Brussels OTB flight arrivals at Brussels Airport 5,000 1,500 1,

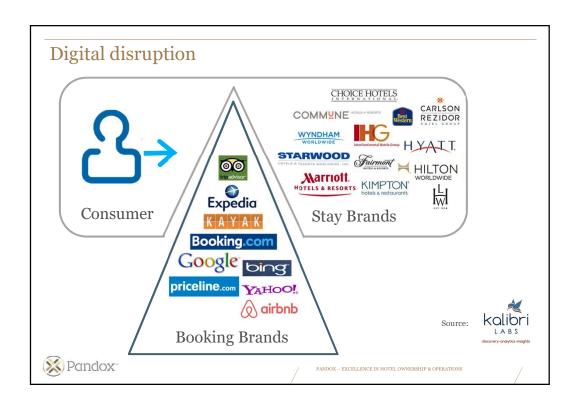




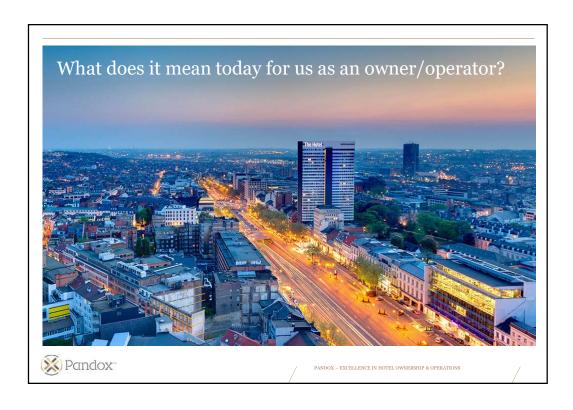




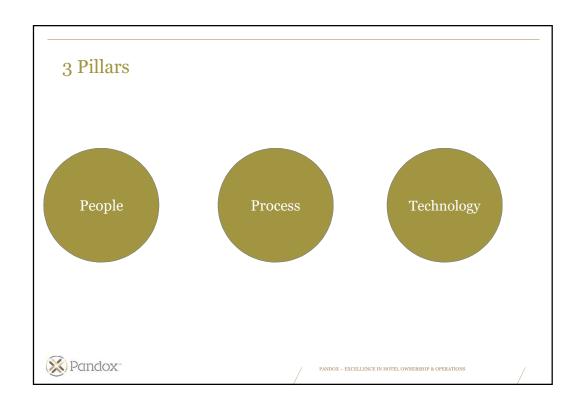


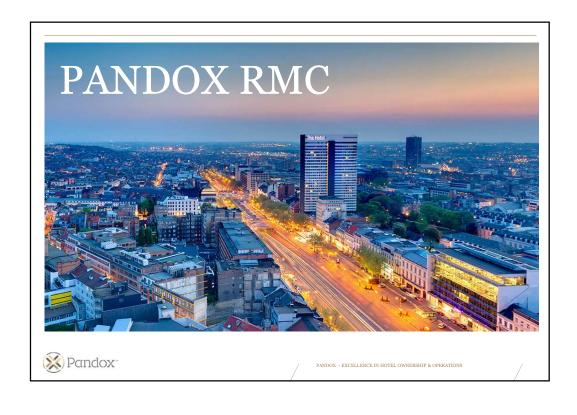


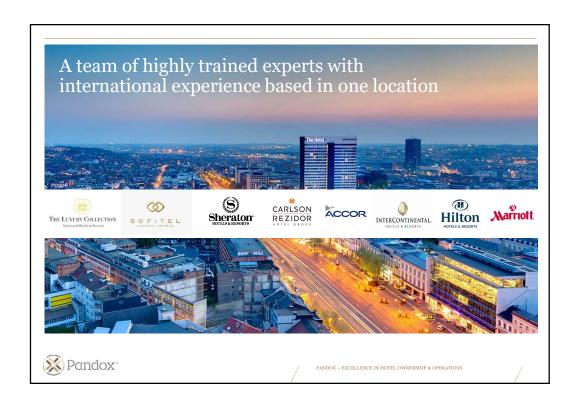


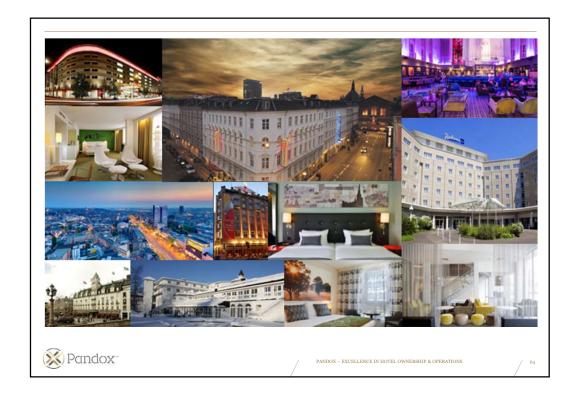
















- Past Data
- Weather
- Airlines
- Forward search and purchase data
- Competitor movements and availability
- ... Predictive Analytics



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Better pricing



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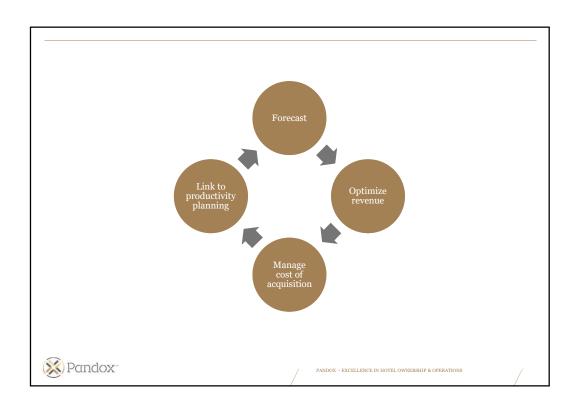


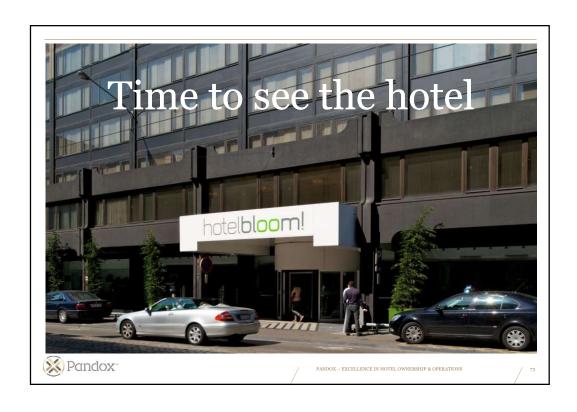


Economies of scale and cost of acquisition management



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Without data you are just another person with an opinion



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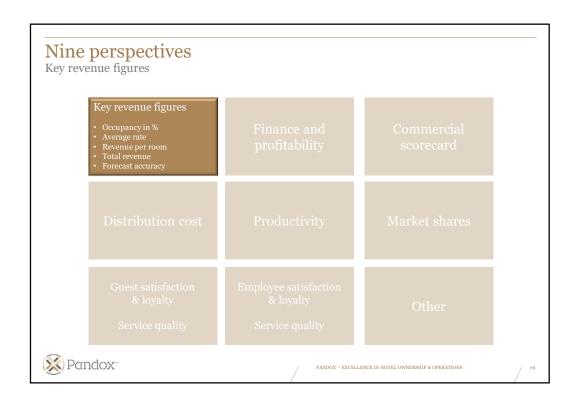
Managing hotel performance Working with the best partners

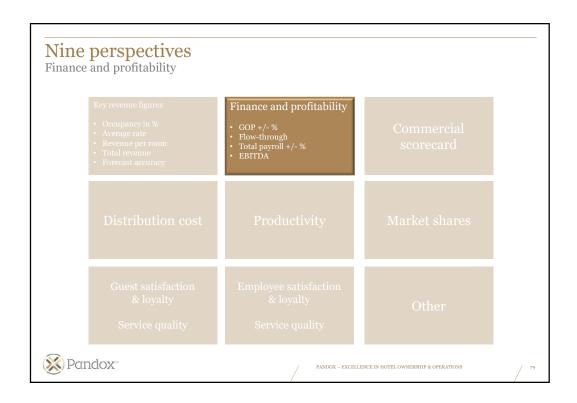
- We work with best in class partners in each management discipline:
 - Market intelligence
 - Revenue management
 - Productivity
 - Finance
 - Guest reviews
- > Integrate key business drivers & indicators in Pandox Operations proprietary dashboard

















Productivity

Productivity Management Intelligence, a software solution

- > A dynamic performance management collaboration platform for all managers.
- > Measurement to management: Instant Transparent Real Time On Line.
- > Manage the future instead of reporting the past.
- > Consolidates all revenue streams.
- > Machine learning algorithm to predict future staffing needs.
- > Makes accurate and credible resource planning.

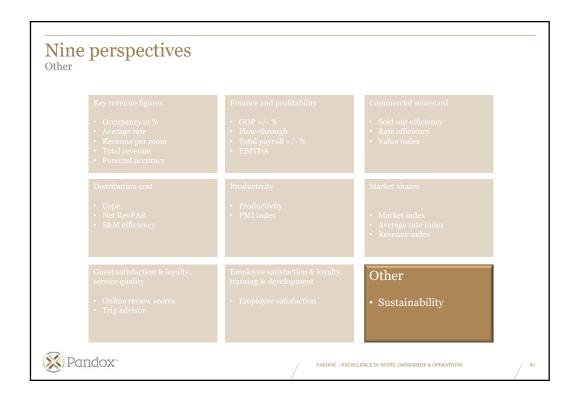


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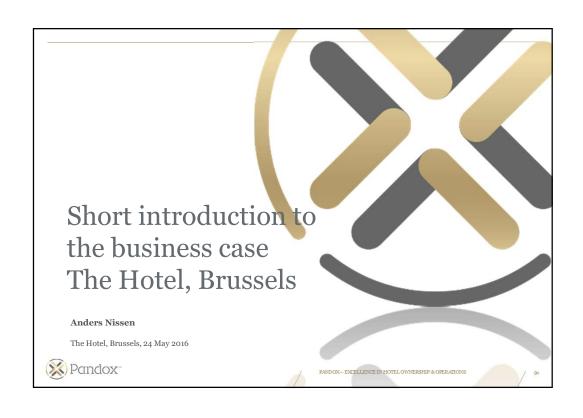


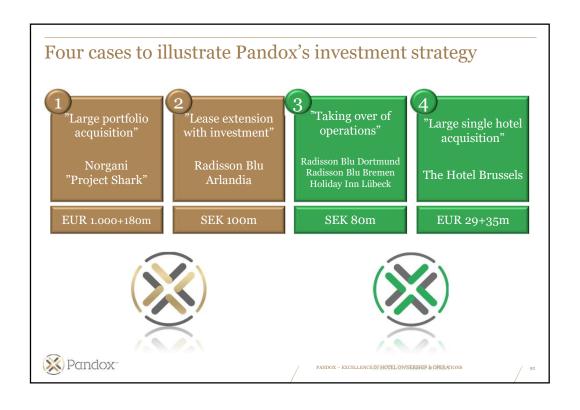
Managing hotel performance Key takeaways

- > Accurate resource planning.
- > Improved productivity













Business case – The Hotel, Brussels

Possibility to create value with bold measures

- > Full service product with 432 rooms with great potential.
- > Excellent location on Boulevard de Waterloo.
- > Acquisition "free and clear" with full flexibility.
- > Possibility to increase productivity.
- Increasing local competition required investments and product development
- > A positive market.





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Business case – The Hotel, Brussels

Background - a worn-down and underperforming hotel

- > Hilton Brussels Tower.
- > Property built in 1967.
- Managed by Hilton and positioned as a leading full service hotel in Brussels.
- > Underperforming in all dimensions.
- > Under-invested.
- > Low productivity.





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Business case – The Hotel, Brussels

Question number one: brand story

> What hotel? **The Hotel.**

- *Location:* On the Boulevard of The Hotel: 34 boutiques of the world's leading high end luxury and fashion brands.
- > What: Sophisticated elegance in an efficient, smart, yet luxurious business environment, with a feminine touch.
- *How:* Strategic and continuous co-operation with neighboring luxury fashion brands, without being a fashion hotel.
- > *Metaphor:* "Fashion is not something that exists in dresses only. Fashion is in the sky, in the street, fashion has to do with an idea, the way we live, what is happening. In order to be irreplaceable one must always be different." Coco Chanel.



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Business case – The Hotel, Brussels

Question number two: productivity

- > Increased productivity necessary.
- > Substantial cost reduction target.
- Nine months' of negotiations to create a new organisational model.
- New management and new working methods.
- > Reduction of 100 FTEs (collective dismissal and reduction).
- > Substantial reduction of employee cost.
- > Extensive training and staff development.





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Business case – The Hotel, Brussels

Question number three: investment and market analysis for value growth

- > Analysis showed clear potential to take a new position in the market.
- > An international hotel for international guests.
- > Acquisition cost MEUR 29m.
- Additional investment of MEUR 35, of which MEUR 3.5 related to FTE reductions.
- > Total investment cost amounted to MEUR 64, corresponding to approximately MEUR 0.155 (MSEK 1.5) per room.
- > On track to double cash earnings.





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Business case – The Hotel, Brussels

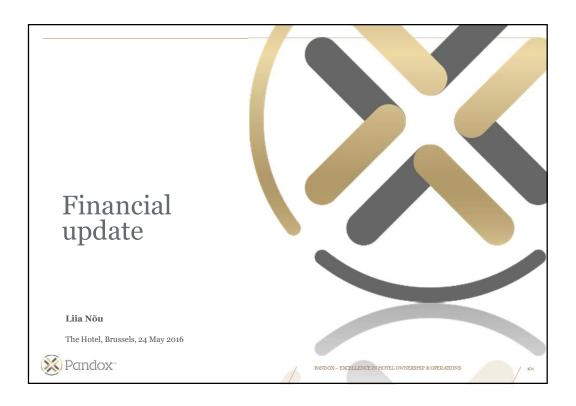
Key takeaways

- > A large single hotel acquisition with higher risk and higher return.
- > Brand, productivity and investments.
- > A good illustration of the key competences needed to successfully reposition and operate hotels.



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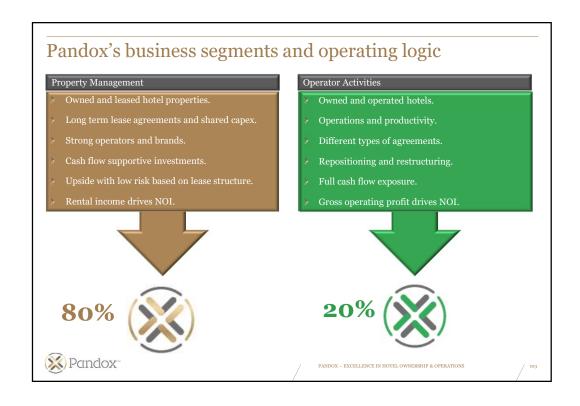
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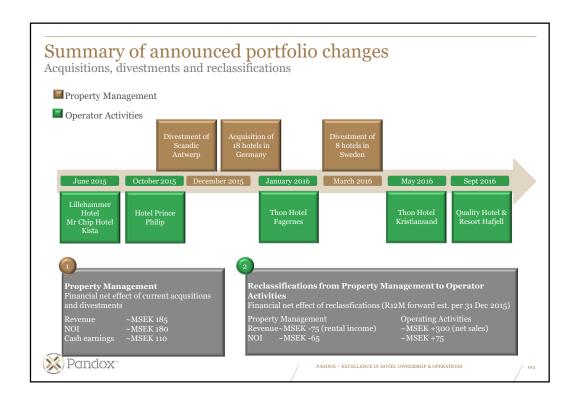


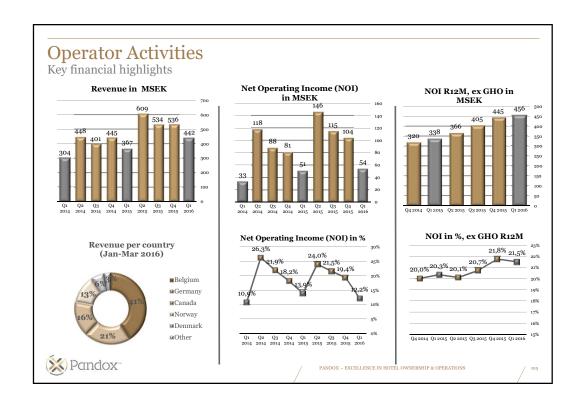
Financial update Contents

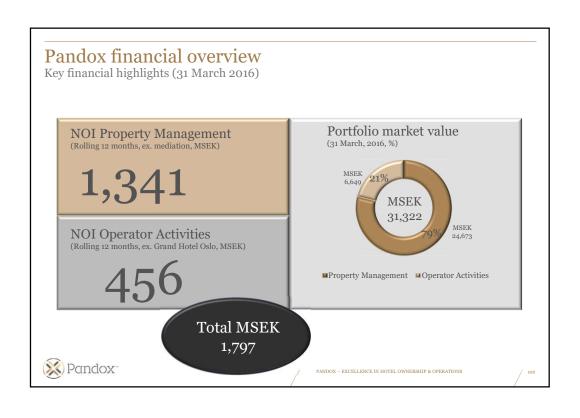
- > Segments and business logic.
- > Announced portfolio changes.
- > Operator Activities financials.
- > Recap of Q1 2016: Leonardo, capex and investments, taxes, financial structure...
- > Well diversified hotel portfolio.
- > Key drivers of cash earnings.











Business highlights January – March 2016 Good underlying growth

- > Good growth in revenue and profitability, despite negative effects from the terrorist attacks in Brussels and Easter, driven by:
 - (1) a favorable hotel market
 - (2) organic growth from hotels coming back from renovation
 - (3) acquired growth from the 18 hotels in Germany, consolidated 1 January
- > The negative effect on NOI in Operator Activities from the terrorist attacks in Brussels amounted to approximately MSEK 7 in the first quarter. Including this effect the total negative effect for FY 2016 is estimated to approximately MSEK 40, of which the main part will affect the second quarter. This view is unchanged since 3 May 2016.
- > LFL1 growth in NOI, adjusted for Easter, is estimated to 3-4 percent and 5-7 percent for Property Management and Operator Activities respectively.
- > Cash earnings grew by 37 percent.
- EPRA NAV per share amounted to SEK 112.16, up 4.1 percent from year-end 2015.



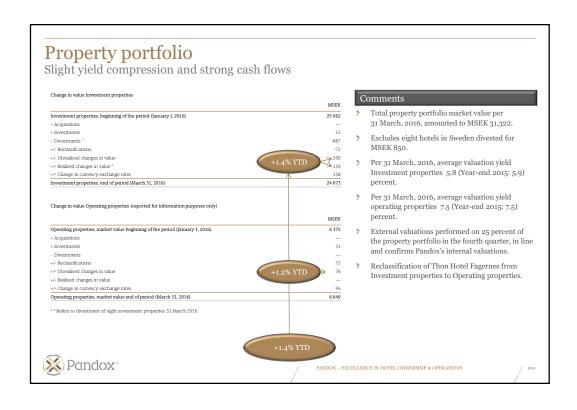
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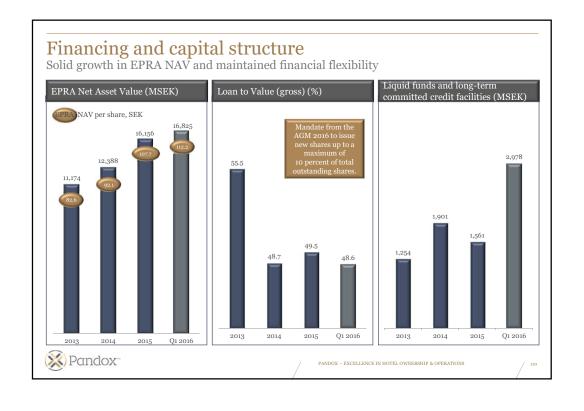
Income statement

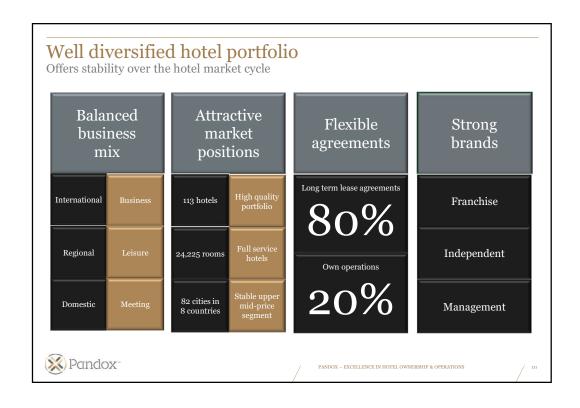
Improved revenues and profit

(MSEK)	Q1 2016	Q1 2015	FY 2015
Revenues Property Management			
Rental income	374	319	1,43
Other property income	12	13	11
Revenue Operator Activities	442	367	2,04
Total revenues	828	699	3,58
Costs Property Management	-66	-72	-26
Costs Operator Activities	-424	-348	-1,76
Gross profit	338	279	1,55
- whereof gross profit Property Management	320	260	1,28
- whereof gross profit Operator Activities	18	19	27
Central administration	-24	-21	-9
Financial income	0	1	
Financial expenses	-114	-115	-4
Profit before changes in value	200	144	1,02
Changes in value			
Properties, unrealised	200	363	1,38
Properties, realised	159	_	
Derivatives, unrealised	-124	-33	20
Profit before tax	435	474	2,62
Current tax	-1	-5	-3
Deferred tax	-58	-95	-46
Profit for the period	376	374	2,13
Profit for the period attributable to the shareholders of the parent company	374	374	2,1
Profit for the period attributable to non-controlling shareholders of the parent company	2	_	
PCINCOX 1) Adjusted for currency effects and	comparable units.		

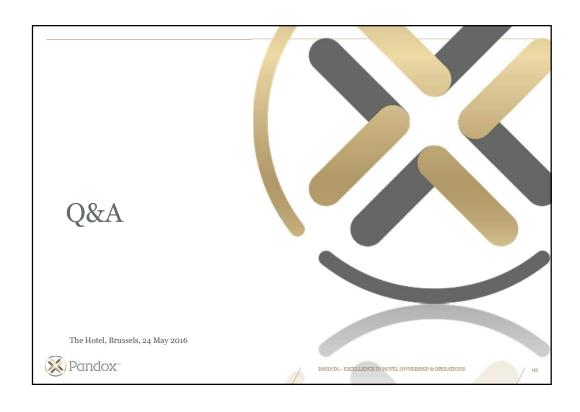
Comments on the quarter Reported LFL1 growth in revenue and net operating income from Property Management of 1 percent and 1 percent, respectively. Reported LFL growth in revenue and net operating income from Operator Activities of 4 percent and -0.5 percent respectively. Consolidation of 18 hotel properties in Germany from Eight hotel properties in Sweden divested 31 March Reclassification of Thon Hotel Fagernes 1 January Current tax expected to be higher in 2016 vs 2015.

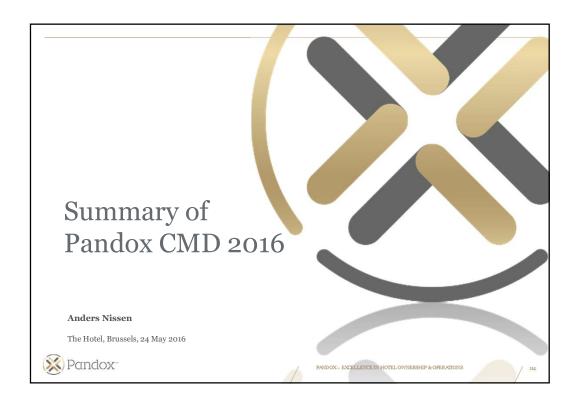












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